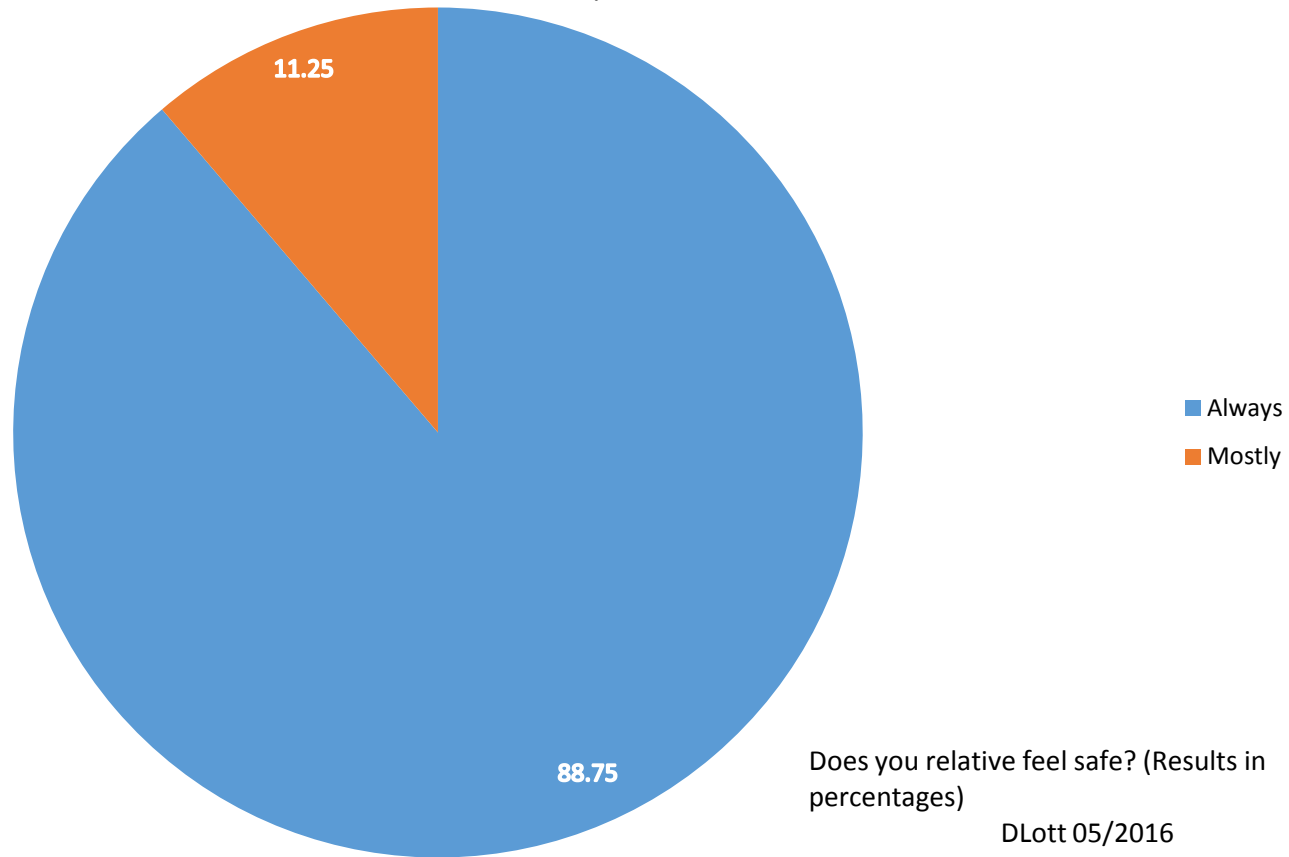


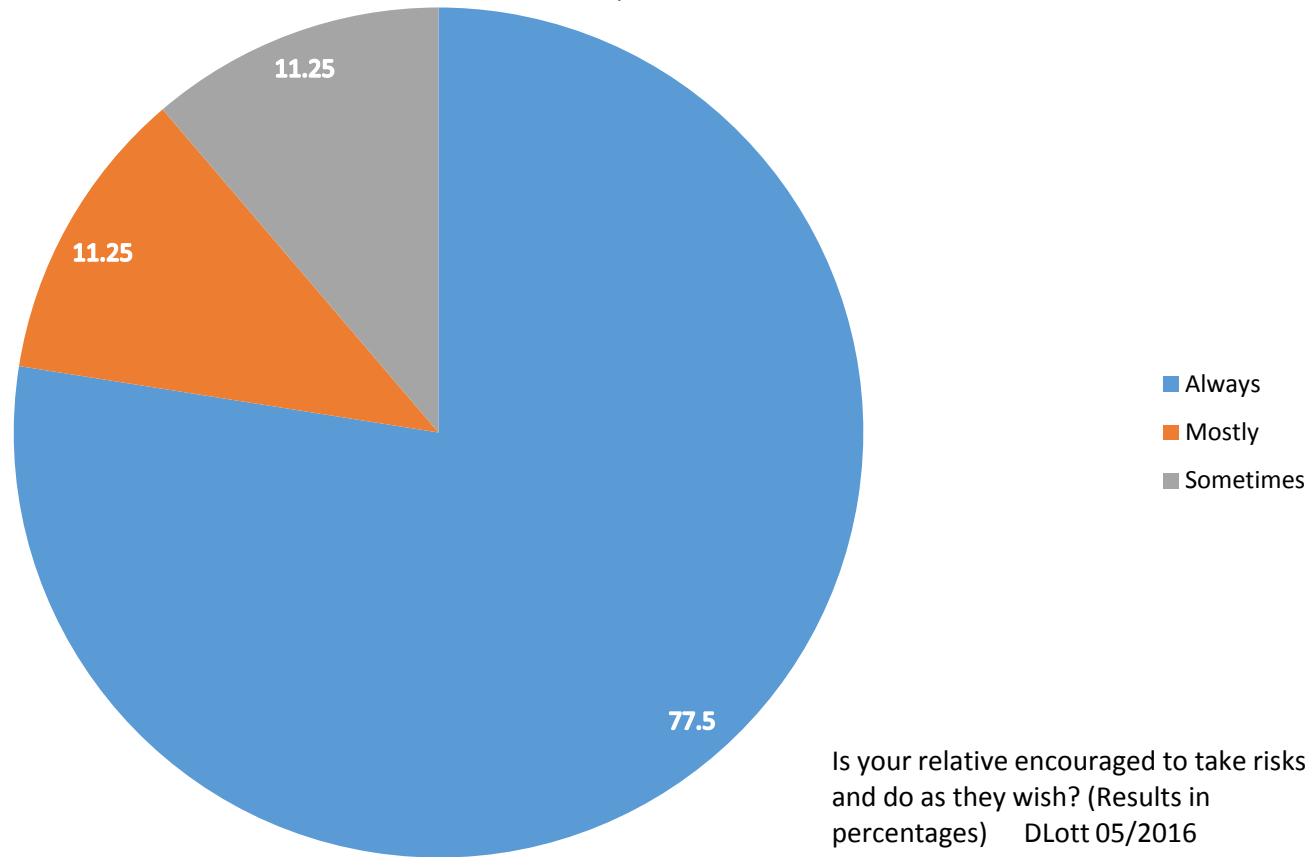
Chelston Gardens Dementia Care Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



Does your relative feel safe? (Results in percentages)

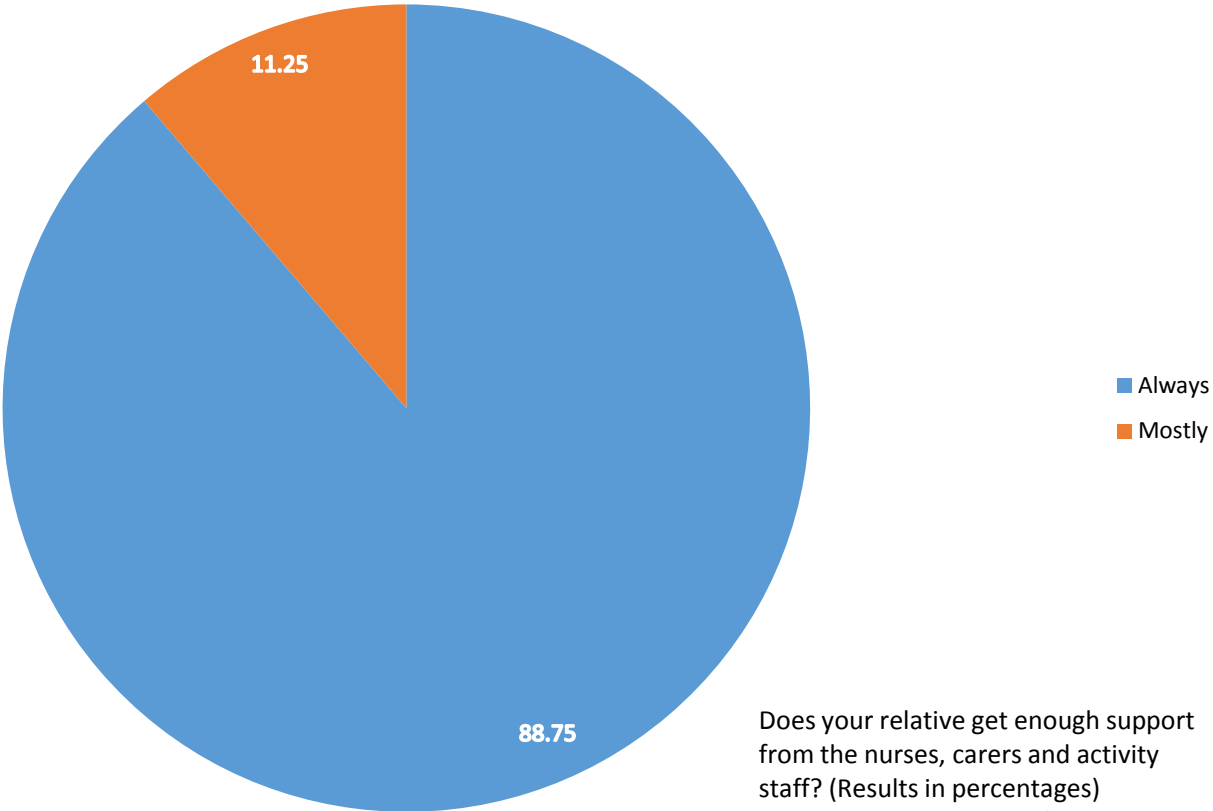
DLott 05/2016

Chelston Gardens Dementia Care Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



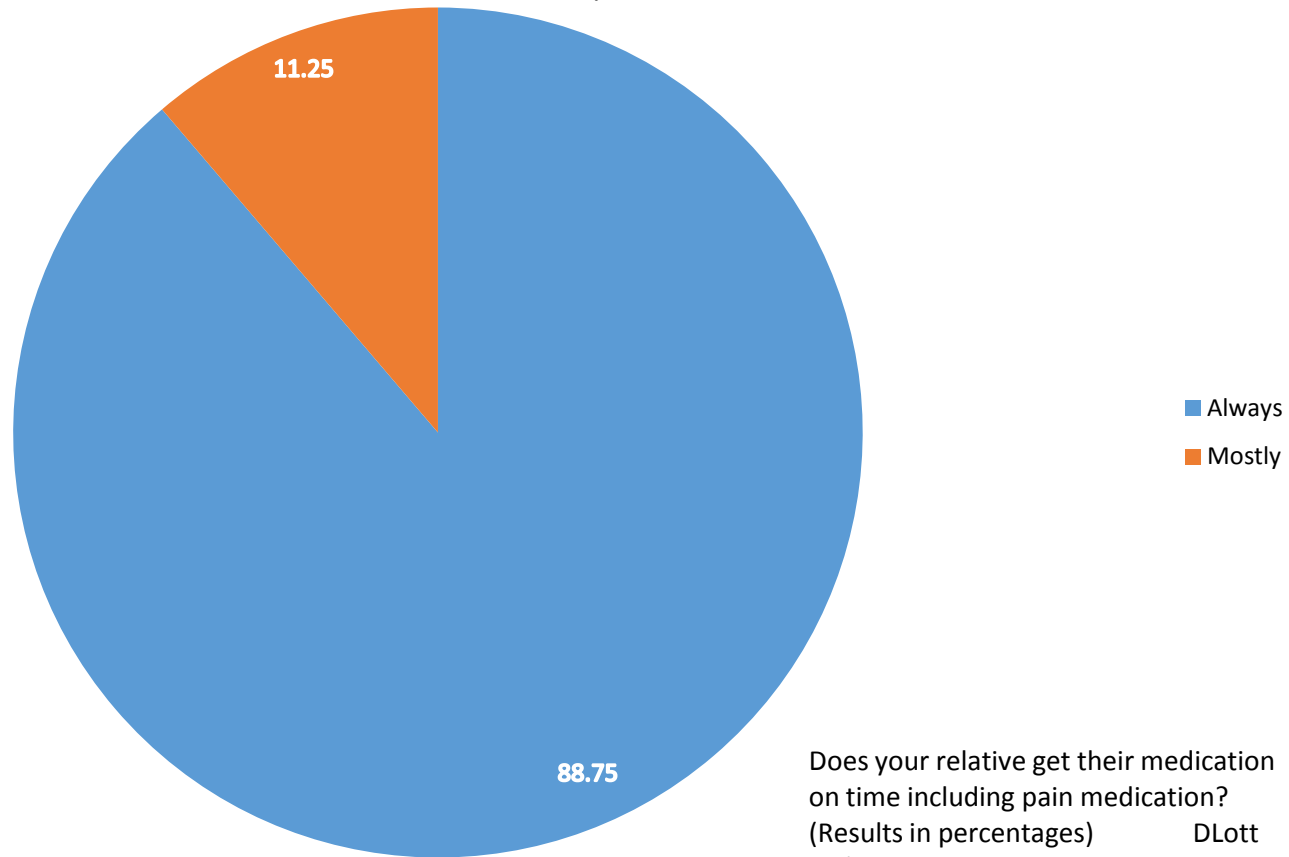
Is your relative encouraged to take risks and do as they wish? (Results in percentages) DLott 05/2016

Chelston Gardens Dementia Care Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



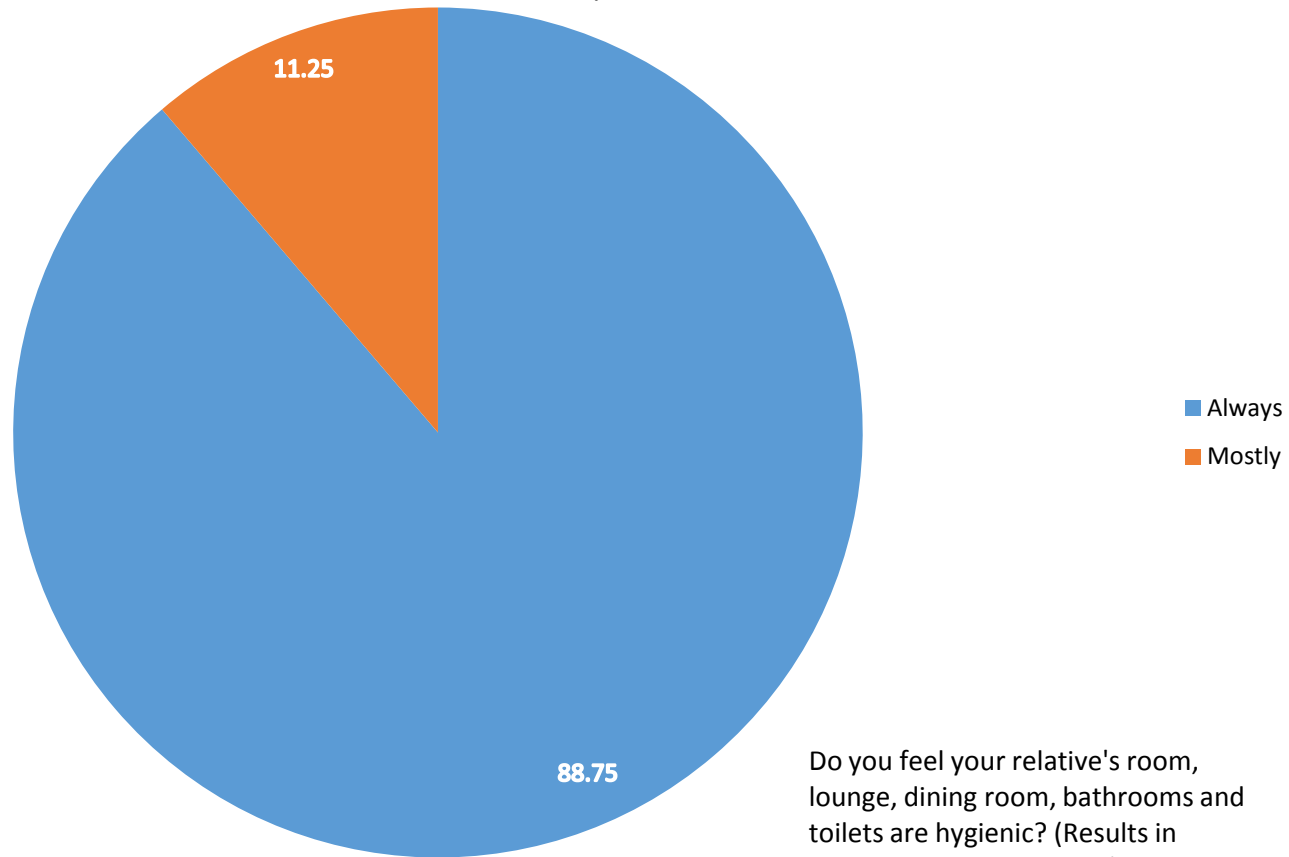
Does your relative get enough support from the nurses, carers and activity staff? (Results in percentages)
DLott 05/2016

Chelston Gardens Dementia Care Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



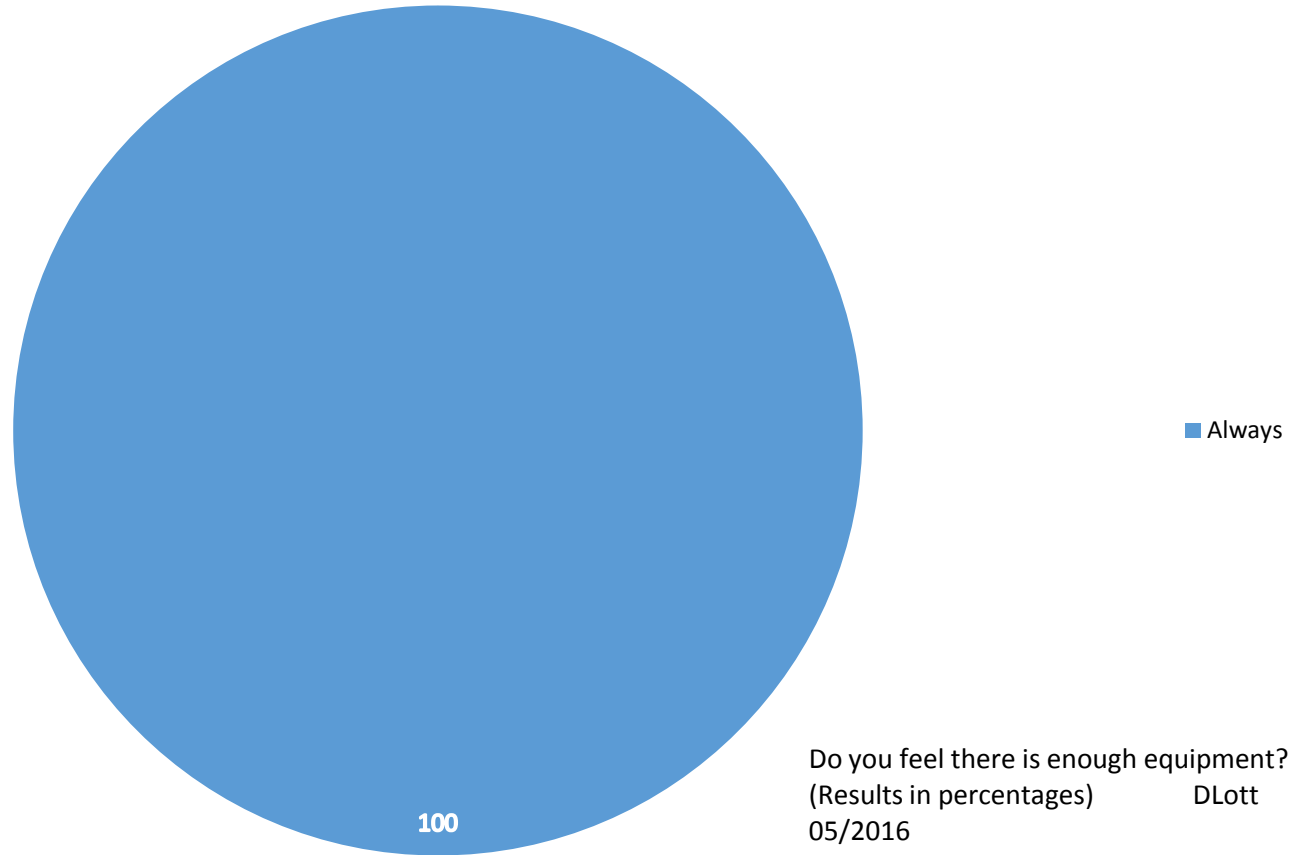
Does your relative get their medication on time including pain medication?
(Results in percentages) DLott
05/2016

Chelston Gardens Dementia Care Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.

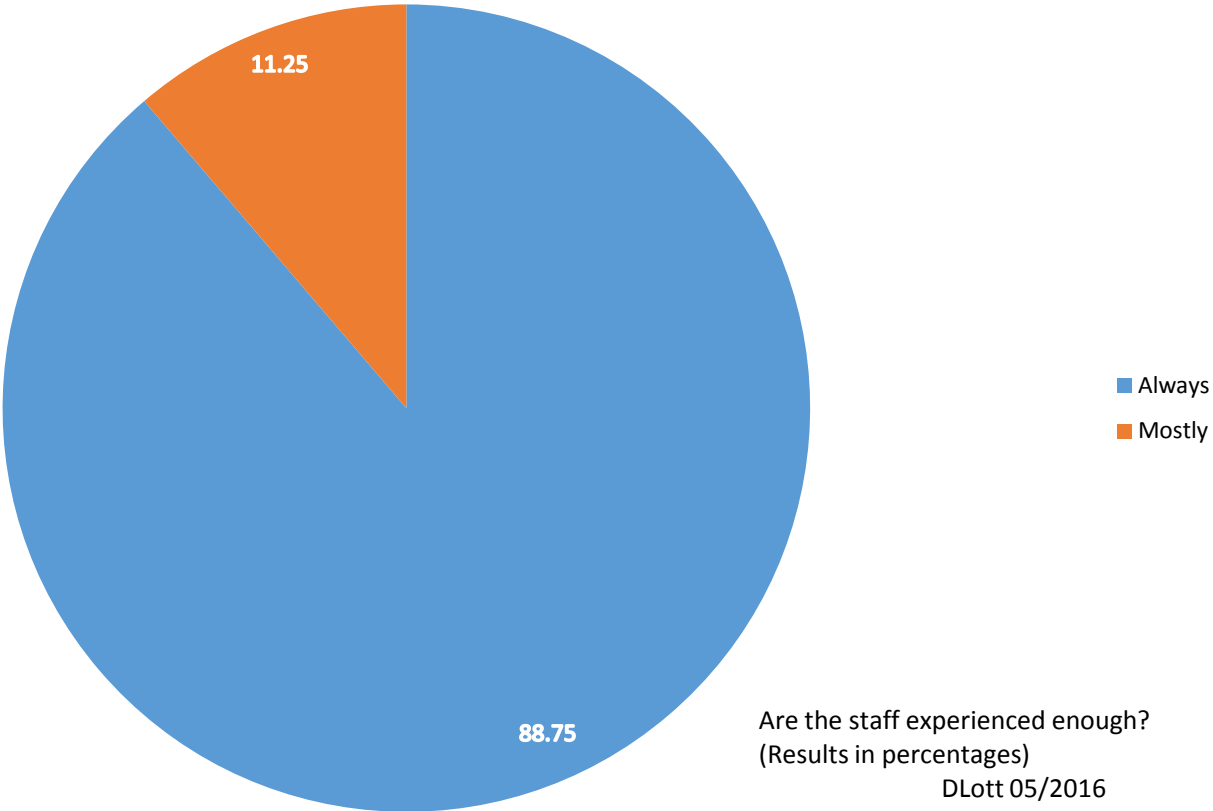


Do you feel your relative's room, lounge, dining room, bathrooms and toilets are hygienic? (Results in percentages) DLott 05/2016

Chelston Gardens Dementia Care Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.

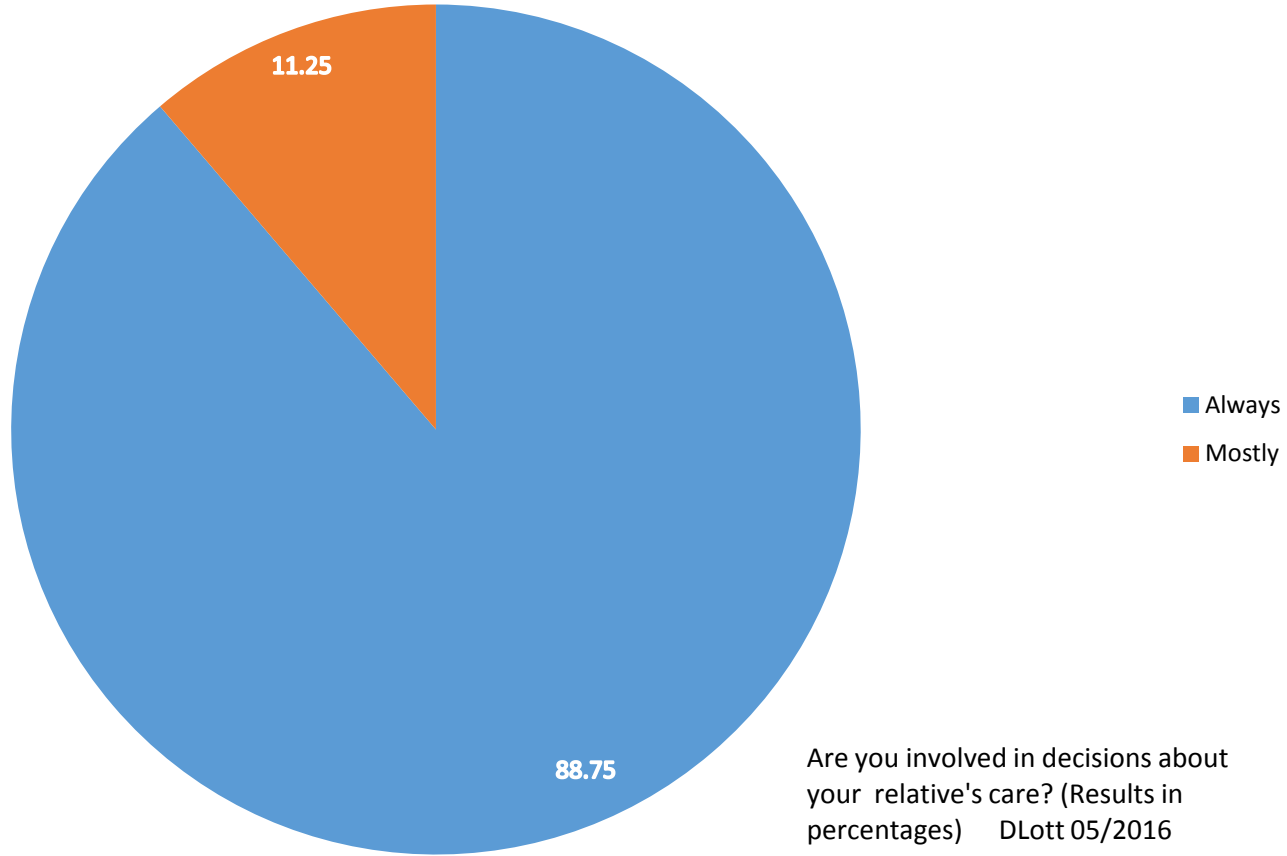


Chelston Dementia Care Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



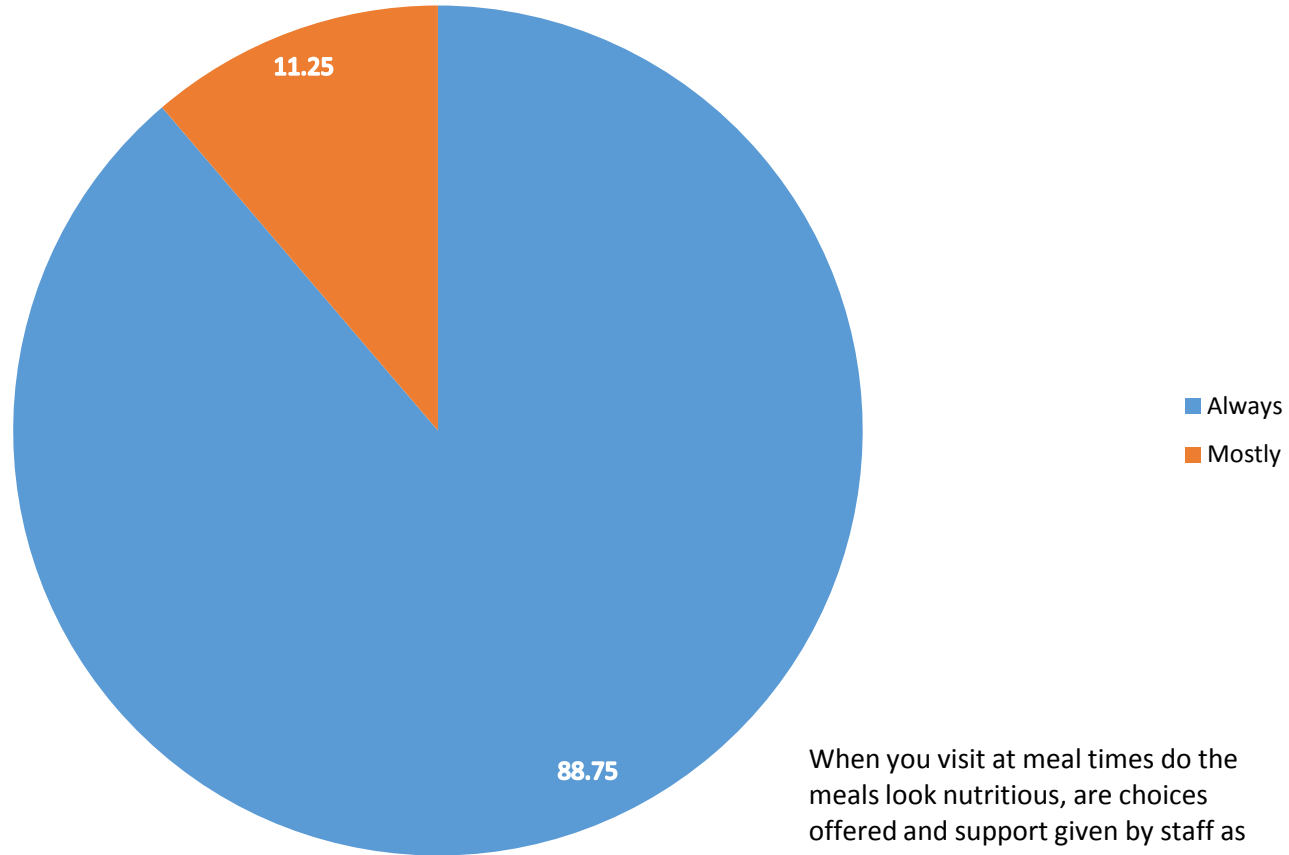
Are the staff experienced enough?
(Results in percentages)
DLott 05/2016

Chelston Dementia Care Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



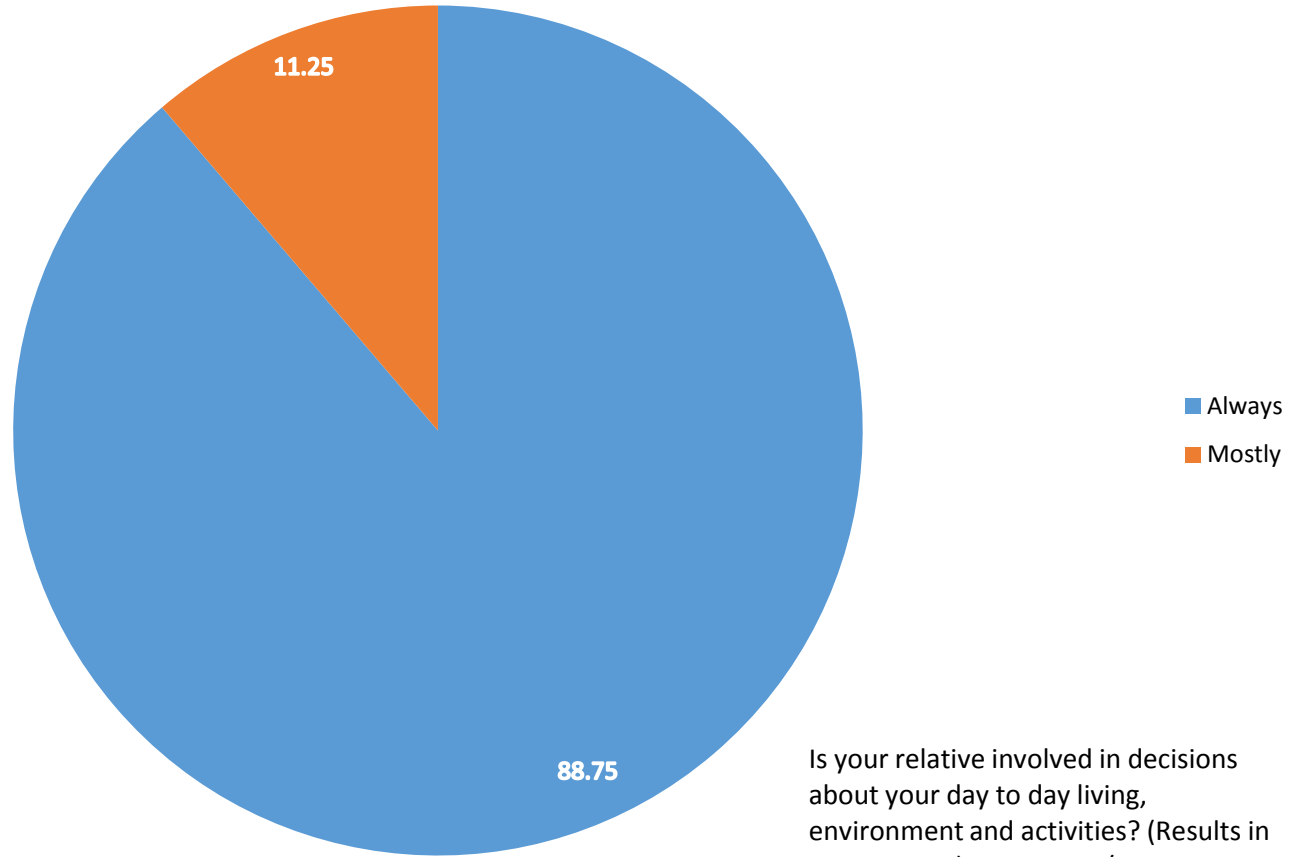
Are you involved in decisions about your relative's care? (Results in percentages) DLott 05/2016

Chelston Dementia Care Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



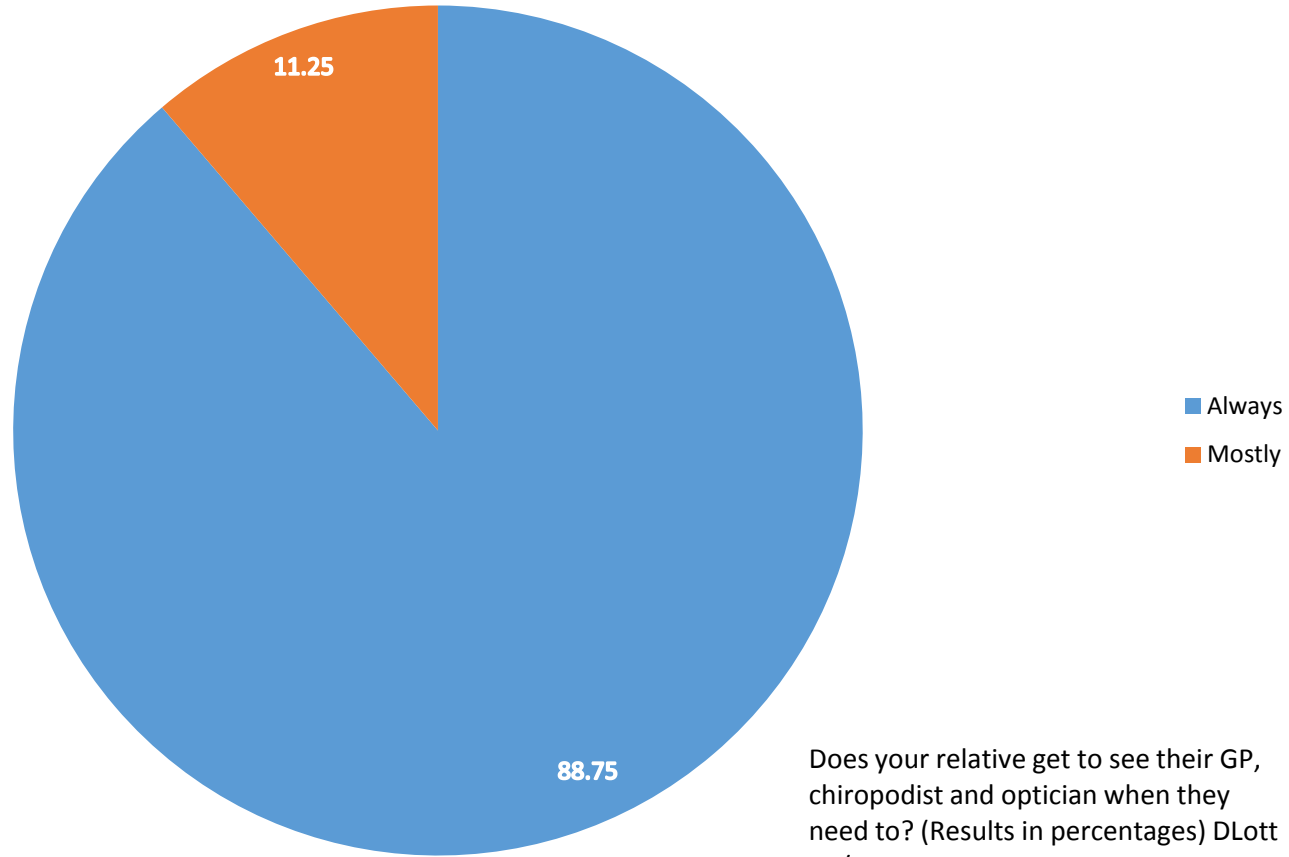
When you visit at meal times do the meals look nutritious, are choices offered and support given by staff as needed? (Results in percentages)

Chelston Dementia Care Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



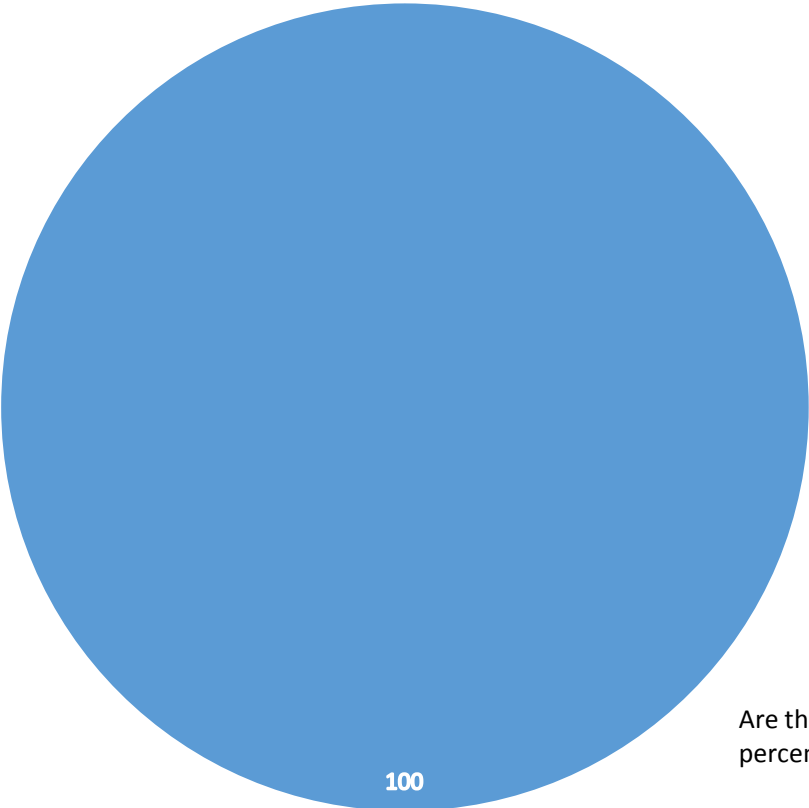
Is your relative involved in decisions about your day to day living, environment and activities? (Results in percentages) DLott 05/2016

Chelston Dementia Care Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



Does your relative get to see their GP, chiropodist and optician when they need to? (Results in percentages) DLott 05/2016

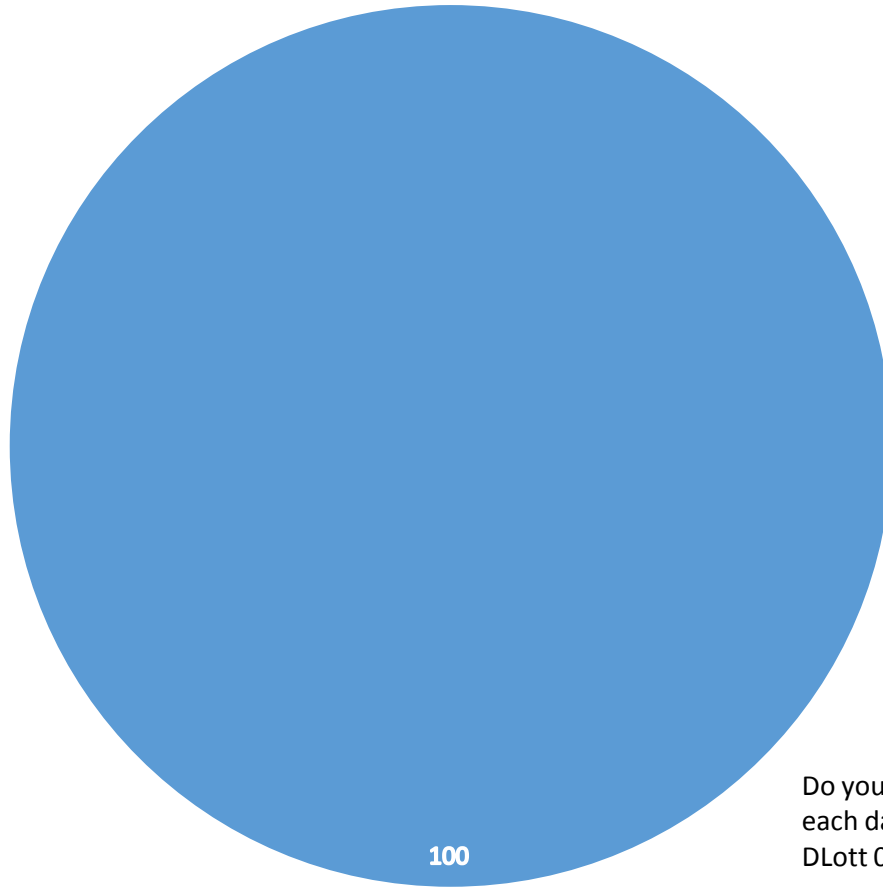
Chelston Gardens Dementia Care Home. Resident's survey May 2016. 20% of current residents surveyed.



■ Yes

Are the staff kind? (Results in percentages) DLott 05/2016

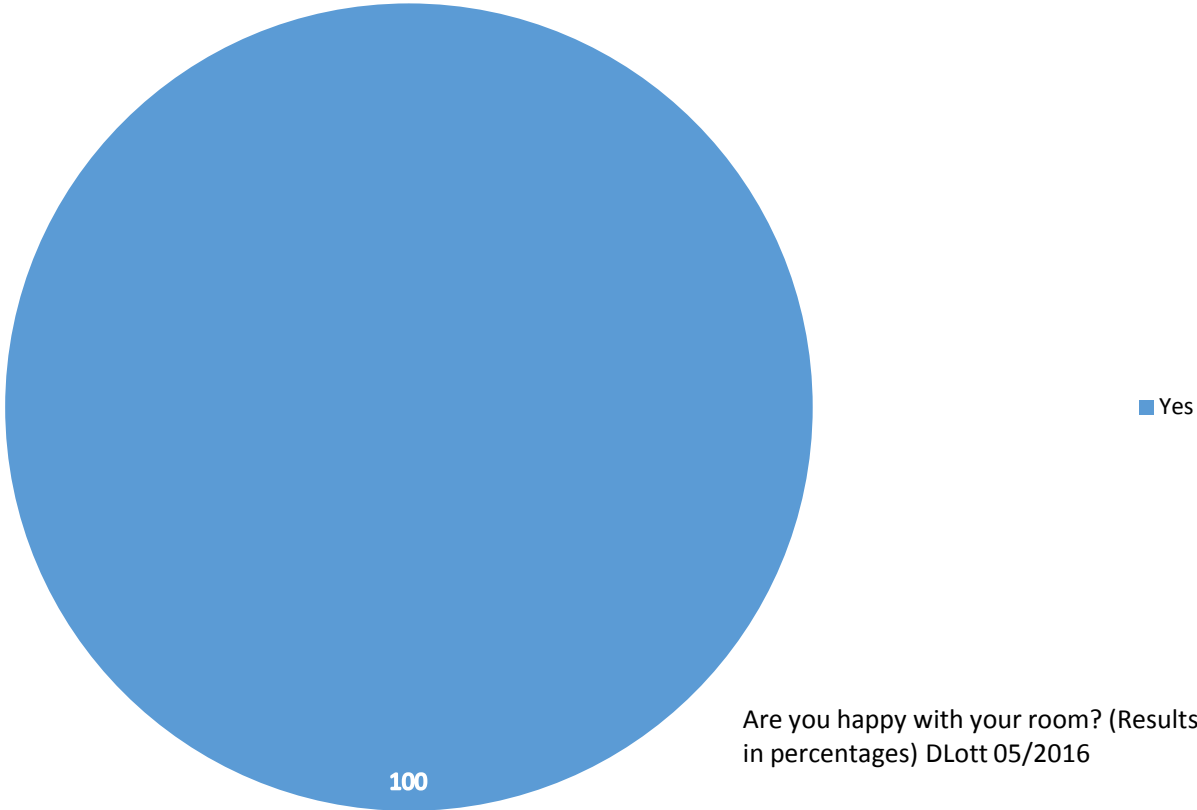
Chelston Gardens Dementia Care Home. Resident's survey May 2016. 20% of current residents surveyed.



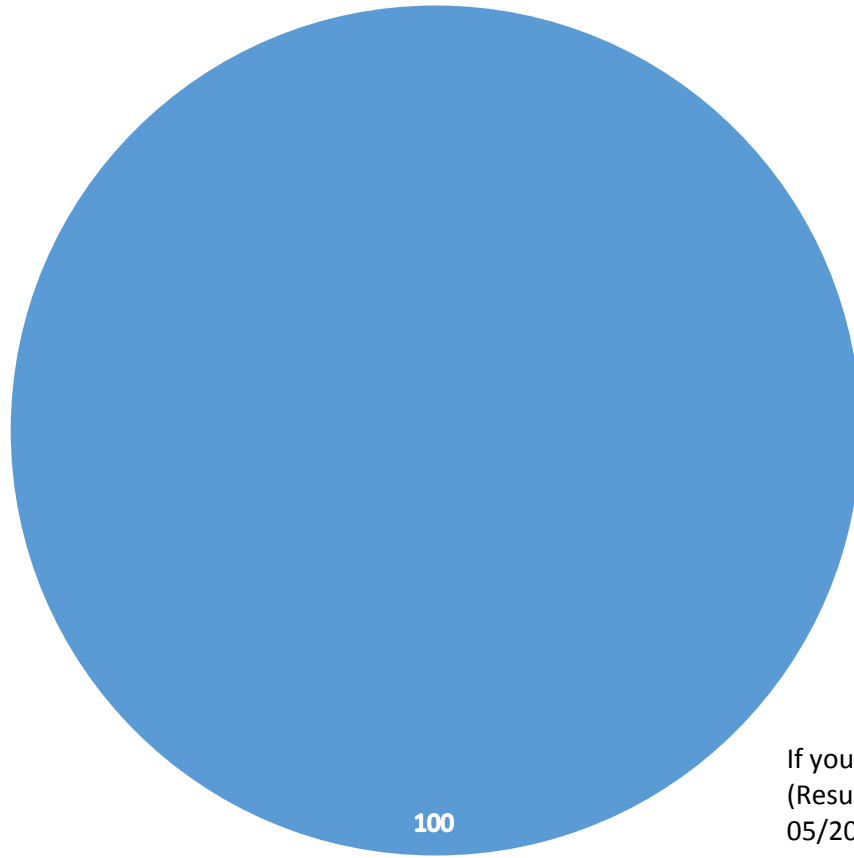
■ Yes

Do you have enough to eat and drink each day? (Results in percentages)
DLott 05/2016

Chelston Gardens Dementia Care Home. Resident's survey May 2016. 20% of current residents surveyed.



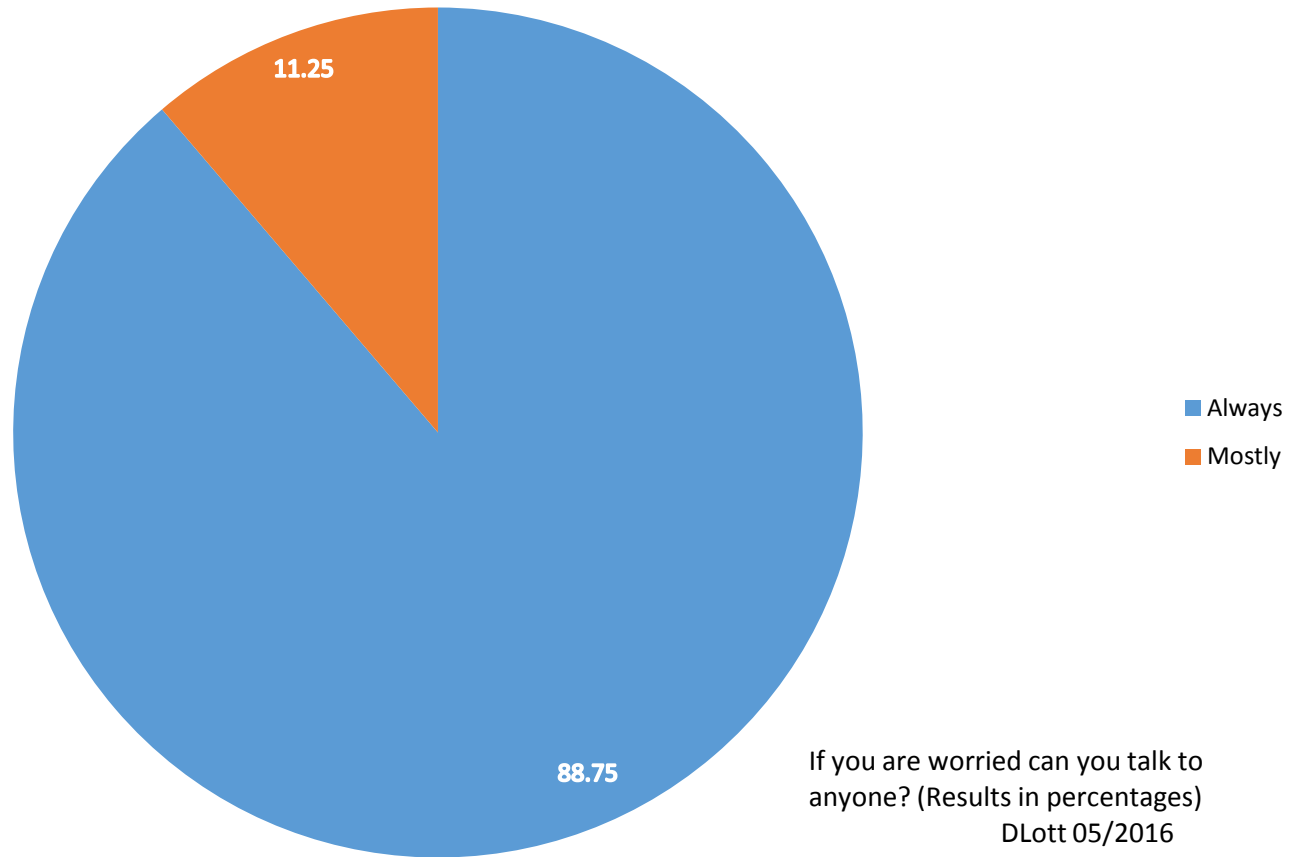
Chelston Gardens Dementia Care Home. Resident's survey May 2016. 20% of current residents surveyed.



■ Yes

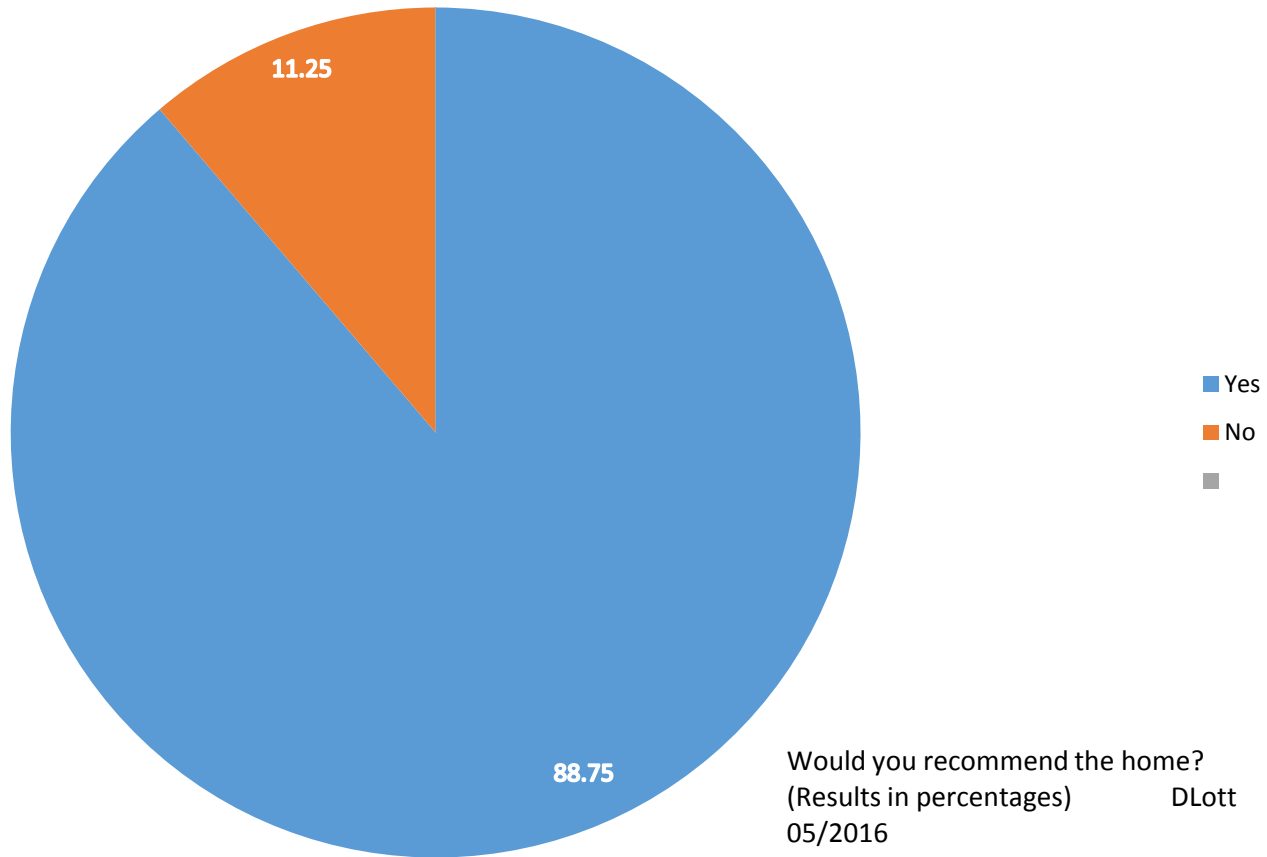
If you complain are you listened to?
(Results in percentages) DLott
05/2016

Chelston Gardens Dementia Care Home. Resident's survey May 2016. 20% of current residents surveyed.



If you are worried can you talk to anyone? (Results in percentages)
DLott 05/2016

Chelston Gardens Dementia Care Home. Resident's survey May 2016. 20% of current residents surveyed.



Would you recommend the home?
(Results in percentages) DLott
05/2016